

GENERAL TERMS OF SALE AND CANCELLATION

When you require a booking for a stay, you must accept all present terms of sale and invalidation.

1 – HOW TO BOOK

By letter : send the book request with a deposit of 30% of the stay.

On the website : follow the indicated process.

The reservation will become effective upon receipt the payment of the deposit you can pay online on our secure website or by credit card or bank transfer remotely. A booking confirmation will be sent you by email or by letter. This confirmation must be presented the day of your arrival. For accommodation, no withdrawal period.

Failing receipt of the deposit as indicated on the mail, L'Auberge de la Meije may consider that the booking request is canceled and could book the room to somebody else.

L'Auberge de la Meije will refuse the access to the families arriving with a higher number of people than the capacity of the accommodation (children included).

Pets are not allowed. People who may arrive with a pet, even if they have booked, won't be accepted in the Auberge de la Meije and they cannot be reimbursed of the sums paid for the booking

2 – PAYMENT OF THE STAY

You can pay by cash or by credit card or by bank transfer

30% of the amount is due at the booking request

3 –CHECK-IN and CHECK-OUT

Check-in: May, June, September, between 16h and 19h

July and August between 15h and 19h

Check-out: before 10h

4 – NO ARRIVING THE DAY OF THE STAY

The reservation is held until the next day 3:00 in the afternoon. After this period without new from you, the reservation will be canceled without refund

5 – CANCELLATION BY THE CLIENT

The cancellation request must be made in writing.

Without cancellation insurance : Before the day of arrival, no refunds ;

The day of arrival 100% of the stay is due.

Except in cases of force major, that is an event that is both unforeseen, insurmountable and beyond the control of a person.

With cancellation insurance (subscribed booking, no repayment) Consult the document "General conditions of sale cancellation insurance"

6 – CANCELLATION BY AUBERGE DE LA MEIJE

In case of we must cancel a stay, the amount already paid will be repaid. If it is caused by causae majores, you couldn't ask any indemnity.

Every camping customers has to obey the camping rules. Every offence at those rules should cancel immediately the contract in fault of the customer. The total amount is definitely acquired by Auberge de la Meije.

7 – INSURANCE

The customer is responsible for every damage during his stay. We invite you to subscribe an insurance contract, holidays type, for every risk. At minima, the customer must be protected by his own civil responsibility insurance.

8 - DISPUTE

After contacting the manager of Ecrins de Montagnes and failing a satisfactory response within 15 days, the customer may contact the Tourism and Travel Mediator, whose contact details are given below:

Tourism and Travel Mediation BP 80 303 75 823 Paris Cedex 17 Website: www.mtv.travel »

9 – COMMERCIAL PROSPECTING

"The consumer who does not wish to be the subject of commercial prospecting by telephone can register free of charge on a list of opposition to telephone canvassing. For more information: www.bloctel.gouv.fr".